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| **R12: How to Use the Subledger Period Close Exceptions Report for Period Close Activity ? (Doc ID 793598.1)** | [[To Bottom](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=346782592426812&id=793598.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=a9ahylmbw_72)To Bottom](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=346782592426812&id=793598.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=a9ahylmbw_72) | https://support.oracle.com/epmos/adf/images/t.gif |

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| **In this Document**   |  |  | | --- | --- | |  | [Goal](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=346782592426812&id=793598.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=a9ahylmbw_72#GOAL) |  |  |  | | --- | --- | |  | [Solution](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=346782592426812&id=793598.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=a9ahylmbw_72#FIX) |  |  |  | | --- | --- | |  | [References](https://support.oracle.com/epmos/faces/DocumentDisplay?_afrLoop=346782592426812&id=793598.1&displayIndex=1&_afrWindowMode=0&_adf.ctrl-state=a9ahylmbw_72#REF) |   **Applies to:**  Oracle Receivables - Version 12.0.0 and later Oracle Subledger Accounting - Version 12.0.0 and later Information in this document applies to any platform. XLAPEXRPT - Subledger Period Close Exceptions Report Create Accounting Accounting Program Period Close form  **Goal**  How to use the Subledger Period Close Exceptions report for period close activity ?  **Solution**  **What is Subledger Period Close Exceptions Report** The Subledger Period Close Exceptions Report lists all accounting events and journal entries that fail period close validation. It is automatically submitted by General Ledger when closing a GL period if there are unprocessed accounting events or non-transferred journal entries.  You can also generate the Subledger Period Close Exceptions Report through a concurrent request as follows:   **Responsibility**: Receivables Manager **Navigation**: Control > Requests > Run  Execute the Subledger Period Close Exceptions Report  This report helps in resolving exceptions quickly so that exceptions are not left to slow down the period-end close  **Reading the Subledger Period Close Exceptions Report** During the period end run the Subledger Period Close Exception report, and find the data with this information.  **1**. **Incomplete**: Not ready for accounting. This will be seen in the below scenarios:   * There are incomplete Adjustments, the subledger period close exception report displays pending adjustments as incomplete. Query adjustment through AR application and you will see that adjustment is in status 'Awaiting Approval'.   **Solution**:  To remove adjustment from subledger period close exception report:  1. Sign into AR responsibility and navigate to Approve Adjustments form.  NAV Control --> Adjustments --> Approve Adjustments  2. Query adjustment number and either approve or reject this adjustment.  a) If adjustment is approved then run create accounting to process this adjustment. This adjustment will no longer show on the subledger period close exception report as incomplete.  b) If adjustment is rejected then this adjustments will no longer show on the subledger period close exception report   * There are incomplete invoices / credit memos OR Adjustments which are not approved   **Solution**:   * The invoices / Credit Memos need to be completed or deleted in order to have the period closed. * Please see [Note 1233033.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=DOCUMENT&sourceId=793598.1&id=1233033.1), which provides a code change that now allows periods to close even when there are outstanding incomplete transactions. * Please see [Note 1197693.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=DOCUMENT&sourceId=793598.1&id=1197693.1), which provides a code change that now allows periods to close even when there are  pending/incomplete adjustments. * There are orphan events existing.   **Solution**: Please review the below solution for resolving the **orphan events issue**  **2**. **Unprocessed**: Transactions exist but have as yet not been accounted. This will be seen in the below scenarios:   * There are invoices / credit memos / receipts / Adjustments / Bills Receivable existing, but final accounting has not been created.   **Solution**: Execute Create Accounting to complete Final Accounting.   * Transactions are created with Invoicing and Accounting Rules   **Solution**: Run Revenue Recognition program first so that revenue is recognized and then you can run Create Accounting to complete the Accounting. Other Option is to run **Submit Accounting** , this program will fire Revenue recognition following by accounting. It will clear all unprocessed events along with recognizing the revenue (for Transactions with rules).   * There are orphan events existing.   **Solution**: Please review the below solution for resolving the **orphan events issue**    **3**. **Invalid and Orphan Records**: This will need additional review by support.   Please gather the Transaction Diagnostics ([Note 431370.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=DOCUMENT&sourceId=793598.1&id=431370.1)) and/or Receipt diagnostics ([Note 431367.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=DOCUMENT&sourceId=793598.1&id=431367.1)) for the Transaction and/or Receipts seen in the report with Invalid status.  **4. Final**: Final Accounting created, but not yet transferred to GL  **Solution** : Please execute the "Transfer Journal Entries to General Ledger" concurrent program to post the Final accounted entries to GL  **5. Draft**: Draft Accounting created, You can create Draft accounting as many times as you want before running Final .   **Solution** : Please run Create Accounting in Final mode with post to GL option to process Draft Accounting.  **6.** **Related Event In Error :** It means the event is not in error nor invalid. These events are not corrupted but they cannot be processed until prior invalid events linked to this same event are processed.  For example, if you current period is Jan-2017 and you have events exists for future period, if user run Create accounting for 31-Dec-2017 , system will mark events as Related event in Error. Once you open the period and run Accounting, the events will get processed. As as precaution, do not run Create Accounting for future dates. Consider Related Event in Error Events as category of Unprocessed and exact error should be seen from Output of Create Accounting Program. |